

May 4, 2020

Dear Employees,

As we all adjust to this new normal, my thoughts are with you and your families and I hope you're staying safe and healthy. I know that we are all sending positive healing thoughts to those employees who have tested positive and are home resting and getting well. COVID-19 has revealed a great deal about who we are as a team and I'm moved by your continued resilience and resolve. The last couple of months have been emotional and trying for all of us, but I continue to be inspired by your commitment to serve, and the genuine moments of kindness, large and small, that are seen every day.

We like to call these moments, **Nextraordinary**TM **moments**; to which **we've created a short video** to showcase some of those moments and included just some of the many wonderful notes from residents and family members we've received. <u>Please watch and enjoy.</u>

Mather is committed to providing you with resources to assist you and your family at this time. We encourage you to use these online resources:

- Mather Employee and Family Assistance Program: 24 Hour Counseling & Confidential Referral Service, 1 (800) 843-1327. www.resourcesforliving.com. User name: Mather LifeWays. Password: EAP. Provider is Aetna Resources for Living.
- Centers for Disease Control (CDC): <u>www.cdc.gov.</u>

Thank you and stay well,

Mary Leary President & CEO

PS: To all our nursing staff, a round of applause to you as we celebrate National Nurse's Week starting May 6.