



March 12, 2020

Dear Mather Employees,

The outbreak of the coronavirus disease (COVID-19) is an emerging, rapidly evolving situation. Mather has an interdisciplinary Core Team which reviews updates from the Center for Disease Control and state and local health departments, and confirms steps Mather should take to mitigate the spread of the virus. The Core Team wants to keep you informed of the actions Mather is taking.

Senior Living Communities

Out of an abundance of caution, effective tomorrow Friday, March 13th at 8 a.m., Mather will be restricting visitors to The Mather in Evanston, Splendido, and Mather Place, to visitors who are immediate family members (two-person limit, restricted to ages 18 and older) and visitors entering for health-related purposes such as caregivers and home health workers. These visitors will be asked to self-report if they have any symptoms of illness and will be restricted from entering if they have symptoms of illness. Scheduled events with large resident groups have been postponed or canceled. Resident group transportation will be provided on a limited basis.

Community Initiatives

Community Initiatives (CI) has canceled all programs and events at all Mather's—More Than a Cafes and neighborhood program locations effective tomorrow, Friday, March 13th. CI staff will continue working at their locations to telephone and inform customers of the cancellations and provide refunds where needed. The Core Team is exploring options for CI employees to provide support and work temporarily at The Mather in Evanston, and/or Mather Place as greeters, activity assistants, cooks, and more.

Orrington/Mather Institute

The Possibilities Team has developed a “social distancing” plan for employees who work at the Orrington Office by analyzing work that is required to be performed at the office and organizing employees in their experience centers into teams to rotate time in the office. Information Technology staff are preparing equipment for telecommuting. We anticipate this plan going into effect early next week.

We will continue to update you and keep you informed of how Mather is addressing this evolving situation. We want to keep you healthy and safe and would like to remind you to wash your hands often with soap and water for at least 20 seconds and use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.

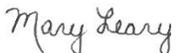
All Employees

If you become ill or suspect you are becoming sick,

- stay home
- call your physician
- inform your manager of your illness and symptoms (you will need to be symptom-free for 24 hours before returning to work); symptoms of coronavirus are fever, cough, and shortness of breath

Should you have any questions or suggestions, please contact any of the following Core Team members: Dave Murlette at (847) 492.6753, Michelle Madda at (847) 492.7412, or Mary Sullivan at (847) 492.6793.

Please stay well and thank you for your many efforts to support our residents and customers in staying well.


Mary Leary
President and CEO


Mary Sullivan
SVP, Human Resources