

July 28, 2020

Dear Residents and Family Members,

We received notice today that an employee of Mather Place in Wilmette has a **confirmed positive case** of the Coronavirus disease (COVID-19). The employee is resting at home and is in quarantine for 14 days. We wish the employee a speedy recovery.

Mather Place is interviewing this individual to determine if he/she was in close contact with residents and/or employees (meaning within 6 feet of anyone for more than 15 minutes).

**Mather Place continues to implement strong infection control and sanitation protocols to minimize the spread of the virus.**

Please continue to protect yourself and others in our community:

- **Maintain physical distancing.** Keep at least 6 feet of space between yourself and others.
- **Adhere to face covering requirements.** Keeping your nose and mouth covered around the community and on the grounds.
- **Wash your hands often.** Use soap and water for at least 20 seconds or an alcohol-based sanitizer. **Please be sure to wash your hands each time you leave and return to your apartment home.**
- **Cover your cough or sneeze with a tissue.** Discard the tissue in the trash and wash your hands.
- **Stay home when you are sick.** Prevent spreading illness to others.

Thank you so much for taking these steps to protect your health and for being committed to each other and our employees.

**For questions, please call (847) 256.9585 or email [bewell@matherplacewilmette.com](mailto:bewell@matherplacewilmette.com).**

Please take care and stay well.

Sincerely,

Katrina O'Neill  
Executive Director

**COVID-19 SYMPTOMS:**

If you are experiencing any of the following symptoms, you should contact your physician for guidance, stay in your home, and notify the Concierge at (847) 256.9300. Symptoms include a loss of taste or smell, cough, fever, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting. Newer symptoms recently

added include headache, chills, and muscle pain. Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.

